

FIVE THINGS you should know

from the West Health Institute/NORC
Survey on Americans' Views on Health-
care Costs, Coverage, and Policy...



Three quarters of
Americans say that
our country doesn't
get good value for
what we spend on
healthcare.



Forty percent of Americans say they skipped a recommended test or treatment in last year due to costs



Four in 10

Americans say they
fear the costs
associated with
a serious illness,
more than the
number who say they
fear the illness itself.



IN THE PAST 12 MONTHS
OVER HALF
OF AMERICANS



say they have received a medical bill for a
cost they thought was covered by insurance
or report receiving an unexpected medical bill;
more than a quarter had a medical bill go to
a collection agency.



About half of Americans

disapprove of the way
their representative in
Congress is handling
the cost of healthcare.